



**County of Los Angeles – Department of Mental Health**

**Service Area VII Administration**

**Adult System of Care**

**Quality Improvement Committee**

**October 11, 2011**

**Rio Hondo Mental Health Center**

**Second Floor Conference Room**

**2:00 P.M. - 4:00 P.M.**

**AGENDA**

- |   |                    |
|---|--------------------|
| I. Welcome and Introductions                        |                    |
| Provider updates                                    | All                |
| II. Review of Minutes - Changes in Venue            | Kari Thompson      |
| III. Service Area Demographics – Overview Continued | Cassandra Peterson |
| IV. Test Calls                                      | Kari Thompson      |
| V. DMH Update                                       | Lupe Ayala         |
| VI. Families/Adults Strengthening Resiliency        | Cassandra Peterson |
| VII. Client Flow Project                            | Lupe Ayala         |
| VIII. Cultural Competency Update                    | Lupe Ayala         |
| IX. Quality Improvement                             | Lupe Ayala         |
| X. Auditor Updates All                              | All                |
| IX. Announcements – Dr. Christopher Camilleri       |                    |
| Presentation on Quality Improvement in Mental       |                    |
| Health Services – November 8                        |                    |

**Next Meeting – November 8, 2011**

**2:00 PM-4:00 PM**

**Quality Assurance Meeting**

**1:30 PM-2:00 PM**

# LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH

## SA 7 QIC Minutes

Type of Meeting	Quality Improvement Committee	Date	October 11, 2011
Place	Rio Hondo Mental Health 17707 Studebaker Road Cerritos, CA	Start Time	2:30pm
Chair & Co-chair	Lupe Ayala Kari Thompson	Adjournment	3:50pm
Members Present	Corey Wilbur, Soua Ly, Diana Magana, Rebecca Adams, Carlos Pineda, Michelle Hernandez, Misty Aronoff, Lori Anne Page, Susan Michael, Kari Peafybitty, Marishia Jones, Kari Thompson, Alma Bretado, Cassandra Peterson, Nahara Martinez, Adik Parsekhian, Roseanne Melendrez, Brian Adair, Ana Campos, Cara Jensen, Deborah Lowe, Timothy Beyer, Mike Ford, Hsiang-Ling Hsu, Natalie Reinfeld, Diana Magana, Mariela Gorosito, Isabel Hernandez, Nahara Martinez, Zohreh Zanegar, Yolanda Hernandez-Lara, Saul Zepeda, Marishia Jones, Arturo Arce, Meehee Han, Mari Yniguez, Beth Powers, Diana Perez-Johnson, Paul Eberly, Lupe Ayala		

Introductions	Meeting was called to order and introductions made.
Minutes Approval	No meeting held in September
Announcements	<ul style="list-style-type: none"> <li>• Tele-care and Rio Hondo has launched the Parolee program last Monday; referrals to come from the jails; program is voluntary</li> <li>• Venue change for the November QIC Meeting <ul style="list-style-type: none"> <li>○ Meeting will occur at Providence</li> </ul> </li> <li>• 21520 Pioneer Suite 110 Hawaiian Gardens (562) 865-3644</li> <li>• QA Meeting will be moved to 1:15 to allow for more time prior to the start of the QIC Meeting</li> <li>• QIC meeting will begin promptly at 2:00</li> <li>• January will be dark – no QIC meeting in January</li> <li>• Access Test Call – SA 7 completed 18 test calls; report pending</li> <li>• LAC DMH budget deficit of \$17 million has been paid off due to finding additional monies to cover</li> </ul>



	<p>the deficit</p> <ul style="list-style-type: none"> <li>• LAC DMH is the only county in California that is not imposing lay-offs or cutting back services; no programs will be closing</li> <li>• More money will be allocated to Wrap Around Services</li> <li>• A new member of the group was introduced; she is a volunteer at Rio Hondo and has received a certification at Cerritos College as a Mental Health Worker; currently she is running a Stress Management Group at Rio Hondo and will now be the Consumer representative for SA 7 QIC</li> </ul>		
SA 7 Demographics Presentation	Presentation will be continued next month		
Families/Adults Strengthening Resiliency	Training materials were reviewed; training was coordinated by Wendy Rodriguez (213) 739-5496; training will be offered again on November 30 and in January; training is highly recommended		
Agency Program Presentations	Discussed having a "Featured Program of the Month" during which a QIC member would do a 5-10 min. presentation on the programs and services offered at their agency; sign-up sheet passed around for the next 3 months of meetings		
Quality Improvement Tool Kit	New tool kit is available on the DMH website Includes: how to form a work group; having effective meetings; creating an agenda, looking at data for QI projects, and steps to doing a QI Project		
Audit Updates	No EPSDT Audits currently ENKI has had Quality Service Reviews for a few DCFS involved cases		
Next Month	Dr. Christopher Camilleri will be providing a training on Quality Improvement in Mental Health Services		
<u>Next Meeting</u>	November 8, 2011 Providence 21520 Pioneer Suite 110 Hawaiian Gardens 2:00pm		

Respectfully submitted,

Michelle Hernandez

**Lupe Ayala, LCSW – Chair**

**Kari Thompson, LCSW – Co-Chair**